FACTORS AFFECTING USE OF INFORMATION COMMUNICATION TECHNOLOGY IN WAREHOUSE OPERATION AND MANAGEMENT IN ORGANIZATION IN KENYA

(A CASE STUDY OF NAKUMATT SUPERMARKET ON MOMBASA ROAD IN NAIROBI)

PRESENTED BY;

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REG NO: 126/20583/2011

This is a research project submitted as a partial fulfillment of the requirement for the Award of Diploma in Purchasing and Supplies Management of the University of Nairobi

Academic Year 2011/2013
DECLARATION

This research project is my original work and has not been submitted in any other University for the award of any academic certificate.

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Supervisor’s Declarations

This research project has been submitted in university of Nairobi for examination with my approval as the university supervisor.

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<td>Mrs. Margaret W. Karanja</td>
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ABSTRACT

This is the section or area which has brief summary of the research. The researcher have knowledge of the topic. All the research methods will be used which include both primary and secondary data as source of information. The population on target will comprise or include the directors, managers, supervisors and some of the staff members. Stratified random sampling technique will be used as a sampling techniques to investigate and classify the items according to there characteristics.

Data characteristics

i. Stratification of the population

ii. Identification of the size total of population

iii. Definite total size

The research will focus on the factors affecting use in ICT in warehouse operation and management in the firm. The data which will be collected and analysed will be presented by use of bar graph and table to interpret the overall finds of the research.