FACTORS AFFECTING EMPLOYEE MORALE AT THE
ADMINISTRATION POLICE PERSONNEL DEPARTMENT. A
CASE STUDY OF NAIROBI PROVINCE, KENYA.

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REGISTRATION NO. L125/10075/2008

A PROJECT PAPER SUBMITTED IN PARTIAL FULFILMENT OF THE
REQUIREMENT FOR THE AWARD OF DIPLOMA IN HUMAN RESOURCE
MANAGEMENT (DHRM).

UNIVERSITY OF NAIROBI

March, 2009.
DECLARATION

This research is purely my work and has never been presented to any institution for examination purposes.

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The project is submitted for examination with the approval of my supervisor.

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ABSTRACT

This study is a comprehensive analysis of employee morale in the Administration Police Personnel Department. The Department has a crucial mandate of ensuring that all human resource matters within the entire Administration Police Service are properly handled.

The study embarked on seven section heads and twenty three other subordinate employees, totaling to the thirty that represented the study. The data was collected using the questionnaires and the results presented in statistical method.

The objectives of this study were to establish the performance level in the Administration Police Personnel Department; establish the relationship between morale and performance, establish ways by which the management can curb the problems being experienced in the organization, ensure that the Administration Police Mandate at the human resource department is realized and share information with other researchers who may wish to research on the same topic.

Data acquired is analyzed using graphs, tables and pie-charts to illustrate the whole aspect of the Department. The information was derived from all sections of the Department. All the employees of the Department were involved in availing the information required. It was found that the aspect of employees' morale is very vital in any particular organization.