FACTORS AFFECTING JOB SATISFACTION IN KENYA: A CASE OF KENYA NATIONAL EXAMINATION COUNCIL

BY
FLORAH KAGUTHI GITONGA

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DECLARATION

Declaration by student
This research paper is my original work and has not been presented for an award of a diploma in any university or institution.

Sign.................................................. Date..................................................

Florah Kaguthi Gitonga
L125/23844/2013

Declaration by supervisor
This research has been presented for examination with my approval as university supervisor.

Sign.................................................. Date..................................................

Ms Catherine Wainaina
Lecturer
Extra Mural Studies
University of Nairobi
ABSTRACT

Job satisfaction is an important role in determining whether an organization succeeds or not. It is an attitude that is simply how content an individual is with his or her job, whether he or she likes the job or not. It is accessed at both the global level that is whether or not the individual is satisfied with job overall or at facet level that is whether or not the individual is satisfied with different aspect of job. The researcher has identified the following variables for the study, promotion, remuneration and training. This study is sought to investigate on factors affecting job satisfaction in Kenya National Examination Council (KNEC). KNEC is a state corporation in the educational sector charged with the mandate to develop, moderate, print, distribute, administer, mark, process examinations and award certificates to successful candidates. This study will use descriptive research design to obtain conclusive information about this phenomenon. KNEC staff compliments of 400 employees who will be the targeted population. A sample of 40 employees will be used for the study. The research will use both primary and secondary data. The researcher will use the statistical packages for social scientists to analyze the data. The data analyzed will illustrate the relationship between independent and dependent variables.