FACTORS INFLUENCING THE EFFECTIVENESS OF PROCUREMENT AND SUPPLY OF DRUGS WITHIN PUBLIC SECTOR IN KENYA.

(A CASE STUDY OF WAJIR DISTRICT HOSPITAL)

BY
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A RESEARCH PROJECT SUBMITTED IN PARTIAL FULFILMENT FOR THE REQUIREMENT OF THE AWARD OF DIPLOMA IN PURCHASING AND SUPPLY, UNIVERSITY OF NAIROBI

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DECLARATION

This project is my original work and has not been presented to any other examination body. No part of this research should be reproduced without consent or that of the University of Nairobi.

.................................................. 28/06/2012

MOHAMUD ABDIRAHMAN MAALIM          DATE

Declaration by supervisor

This research proposal has been submitted for defense with my approval as the University of Nairobi Supervisor.

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ABSTRACT

Procurement and supply of drugs in the public sector has been a major problem facing the operations of many public hospitals in the country. The main objective of the study was to investigate factors influencing the effectiveness of procurement and supply of drugs at Wajir District Hospital. The factors investigated by the supply were; procurement procedures, computerization, logistic management and suppliers’ management. The research study narrowed its findings into these factors which were addressed by the specific objectives of the study.

The study applied a descriptive research design and the target population was 100 staffs working at Wajir District Hospital. This involved the administration staffs in; in pharmacy department, supply department, administration department and finance/account department. The study applied stratified random sampling technique to select individuals respondents’ who formed a sample size of seventy respondents. Data collection was mainly through the use of the questionnaires and the study used both structured and unstructured questionnaires. The study findings were analyzed through the use of quantitative and qualitative analysis and presented through the use of tables and charts. This assisted in answering of the research questions and making conclusion and recommendation of the study.

The study findings explained the major factors that were found to influence the effectiveness of procurement and supply of drugs of Wajir District Hospital. The study concluded that, poor purchasing procedures lack of computerization, logistic management, and lack of effective supplier management strategies were major factors influencing drug procurement and supply problems. The study recommended that, the hospital should effectively embrace computer technology in drug procurement and supply functions through implementation of computerized procurement management systems such as electronic data interchange. The hospital should employ strategic supplier management practices such as proper vendor rating and supplier appraisal techniques in order to determine and select the most competent and reliable suppliers.