

**UNIVERSITY OF NAIROBI**

**RESEARCH PROJECT**

**THE ROLE OF COMMUNITY RESOURCE CENTRES IN BRINGING**

**POSITIVE SOCIAL CHANGE IN THE COMMUNITY:**

**A CASE STUDY OF THE SLUM INFORMATION DEVELOPMENT AND**

**RESOURCE CENTRE.**

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**UNIT: DIPLOMA IN BUSINESS MANAGEMENT**

**ADMISSION NO. : L 123/981/2005**

**DEPARTMENT: EXTRA-MURAL**

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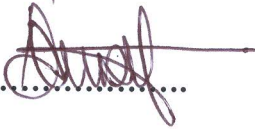
**THIS PROJECT IS SUBMITTED TO THE UNIVERSITY OF NAIROBI  
IN PARTIAL FULFILMENT OF REQUIREMENTS FOR THE AWARD OF  
DIPLOMA IN BUSINESS MANAGEMENT.**

**DECLARATION**

This paper is a result of my original work and has not been submitted for examination to any university or other educational institution for the award of any certificate or degree.

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**DATE:** ..... 16/07/2009 .....

**SIGNATURE:** .....  .....

This is to certify that the project has been presented with my approval as the supervisor of the above named candidate.

**NAME: Mr. MAURICE OYOO**

**DATE:** ..... 17/07/09 .....

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## **ABSTRACT**

The level of information plays a significant role in shaping the general lifestyle of individuals in the society. This study delves to examine the role Community Resource Centers plays in bringing positive social change in the society. An informed society is a transformed society and when the populace is enriched with knowledge their lifestyle is bound to be inclined in a positive direction. However this is normally not the case in most of the informal settlements existing. It is arguably true that informal settlements suffers from knowledge deficit since stakeholders and the players in the information industry have not taken a proactive approach of investing and developing knowledge centers in this areas to promote information access. This populace does not have sufficient information to help them make informed decisions in life due to information emancipation characterized with them. This consequently impact negatively on the development of this group.

Knowledge centers can be instrumental in drawing up blueprints that can have impact in instilling positive change to people. These structures can be used as a platform for community mobilization to the communities on knowledge about pertinent issues affecting the community. Community mobilization strategy through these establishments can help in instilling a sense of change taking into account that in this information era the future is knowledge-based society.

Free access to informative information resources is a strategic way to instill positive values and foster behavioral change within the community. Unlimited information access will inevitably change and evolve a culture in the population. This enables people within the community to develop self-esteem, instill positive life skills and encourage responsibility.