THE UNIVERSITY OF NAIROBI

FACULTY OF EXTERNAL STUDIES

DEPARTMENT OF EXTRA-MURAL

ANALYSIS OF THE EFFECTS OF DELAYED LEAD TIME IN INVENTORY CONTROL:

A CASE STUDY OF TUSKYS SUPERMARKETS LIMITED.

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A research project submitted in partial fulfillment for the requirements for the award of Diploma in business management

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DECLARATION

This project is my original work and has not been presented for the award of a diploma or degree in any university.

Signature .................................................. Date 14/7/09 ..............................................

Peter Maina Kariuki
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This project has been submitted for examination with my approval as the university of supervisor.

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ABSTRACT

This study focused on the causes and effects delayed bedtime in organization. A case study of Tuskys supermarket was examined and the results taken to represent other organizations.

The main objective of this study was to scrutinize how delayed lead times cause end to what extend they affect productivity of Tuskys supermarket and some strategies that will bring improvement to the problem in the organization. The study identified factors that contributed to delay. Lead times and made recommendations on ways of reducing such delays.

Based on the research findings Tuskys supermarket experience delayed lead times due to lack of lead time recognition, lack of just in time technique, poor specification and lack of supply chain. This was found to have effects of productivity in the user departments. Modern electronic purchasing techniques should be employed to help shape the process so as to satisfy customer needs, training of procurement personnel was recommended so as to equip them with modern techniques that shorten lead times and improve productivity.

Based on the findings it is evident that if lead time is will recognized it will increase in sales volume and high market store in the company because customers are well satisfied with what is supplies. Thus the organization should adopt appropriate methods in getting their suppliers challenging post thinking is at the heart of the source strategy development and the key is this is effective option generations, evolution and selection.