AN INVESTIGATION ON THE EFFECT OF DISCIPLINARY PROCEDURES ON EMPLOYEES PERFORMANCE

A CASE STUDY OF PLUM ENTERPRISES LIMITED RESEARCH PROJECT.

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SUBMITTED TO: NAIROBI UNIVERSITY

IN PARTIAL FULFILLMENT FOR THE AWARD OF DIPLOMA IN BUSINESS MANAGEMENT.

MAY 2008
DECLARATION

I declare that this project is my original work and to the best of my knowledge, it has not been presented for examination to any other institute of higher learning.

SIGNATURE: ..................................................

DATE: ........................................................

CANDIDATES NAME: KHARY FOZIA YARROW
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This research project has been submitted for examination to the University of Nairobi with my approval as the supervisor.

SIGNATURE: ..................................................

DATED: ........................................................

SUPERVISOR: MR. JAMES KIBATHI
ABSTRACT

Discipline and indiscipline procedures have been important areas of concern within the organization. Discipline out to be administered in a fair manner in order to meet its objectives and avoid grievances.

This cannot be met if the organization doesn’t have well structured disciplinary procedures hence this research project seeks to find out how disciplinary procedures can be effective to employees performance.

The background of the problem has been established and the objectives of the study have been put forward. Literature from secondary sources such as managerial books, hand outs and internet has been reviewed to enable the researcher to establish the foundation of disciplinary procedures.

A study on the disciplinary procedures of plum Enterprises Limited and how it affect its employees has been done by the researcher.

The researcher further analyzed the data got, presented it in tables, graphs and pies charts to help her to clearly find out the effect of disciplinary procedures on employee’s performance.

Later the researcher made some conclusions and recommendations on how to make disciplinary procedures effective to employee’s performance.