INFLUENCE OF TECHNOLOGY ON PURCHASING AND SUPPLY SYSTEMS AND FUNCTIONS IN ORGANISATIONS

(A CASE OF UNILEVER KENYA LIMITED)

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L126/30898/2012

A RESEARCH PROJECT SUBMITTED IN PARTIAL FULFILMENT OF THE REQUIREMENT FOR AWARD OF DIPLOMA IN PURCHASING AND SUPPLIES IN THE UNIVERSITY OF NAIROBI

2014
DECLARATION

This is my original work and has never presented in any other university for any academic award.

Signed .................................................. Date..........................................

Isabella Wanja
126/30898/2012

This research project is submitted for examination with my approval as a university supervisor.

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ABSTRACT

This research project discussed the influence of technology on purchasing and supply systems and functions in organizations. It gave a comprehensive detail of the role of technology in the purchasing and supply processes, the resulting advancement of the levels of technology since it was introduced. The objectives of the study were to establish how organizations use technology in the purchasing and supply functions, to determine whether technology has any value in the purchasing department, to determine whether organizations conduct cost benefit analysis when using technology and also to determine whether it is available and affordable. By the end of the study the researcher intended to answer the following questions: how do organizations use technology in the purchasing and supply functions? Does technology have any value in the purchasing department? Do organizations conduct cost benefit analysis when using technology? Is the technology available and affordable? The researcher employed the descriptive design method whereby data is collected through interaction which is not manipulative in nature with the subjects included within a research group. Administering questionnaires to the sampled group was deemed a suitable data collection method for this study. Data was edited directly from the field to enable it meet minimum quality standards after which it was analyzed qualitatively. The significance of the study will be organizations, IT specialists, the government, and the country as a whole.