IMPACTS OF JUST-IN-TIME PROCUREMENT POLICY ON ORGANIZATIONS’ PERFORMANCE: A CASE STUDY OF KENYATTA INTERNATIONAL CONVENTION CENTER (K.I.C.C)

BY

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DECLARATION

This research project report is my original work and has never been submitted for examination and award in any other University or Institution of higher learning.

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This research project report has been submitted for examination with my approval as University of Nairobi supervisor in the School of Continuing and Distance Education.

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ABSTRACT

The study aims at the impacts of just-in-time procurement policy on organizations' performance a case study of Kenyatta International Convention center (K.I.C.C). The study achieves the following objectives: To identify the impacts of procuring materials at the time of need on organization performance, to find out the impact of reducing inventory on organization performance and to identify impact of minimizing staff on organization performance. The target population comprised 74 employees from various departments such as purchasing department level, logistic, customs and stores. The study also consists of the literature review where the research observes and draws the perception of different authors in order to clear the doubts concerning this research. The methodology adopted has been clearly explained and data methods used which include questionnaires and scheduled interviews. It also clarifies the importance of applying this system in many organizations. For easy analysis of data interpretation, tables, charts and graphs were used. The finding of this research project report shows that majority of responds indicated that just in time is practiced in line of purchasing function. This justifies the validity and reliability of the information reached upon. This is evident by 54% supporting the frequency performance of JIT, hence customer satisfaction is reached. This also shows that organization purchasing function has improved with the application of JIT purchasing frequently in its acquisition of material. The sample taken from the study, the respond showed a return rate of 70 questionnaires out of 74 which represented a percentage of 95% which was significant enough to provide a reliable finding for this study. There were challenges which encountered during this study. Through the organization being a governmental organization, respondent reluctant in releasing the information. Just in time purchasing has a significant potential for quality improvement and cost saving, implementing just in time purchasing can assess cost benefits analysis. The purchasing environment has become one of the most crucial elements in establishing the value added contents for the products and services hence has become the vital factor in the dynamic international market. Just in time purchasing is an interrupted flow of 100% acceptable materials delivered on due dates and time at optimal cost 100% of time. The data analysis has identified the importance of just in time in given organization, therefore the method of just in time purchasing in procurement has improved the delivery of goods and services hence allows the K.I.C.C to achieve the service provision at the right time.