

THE EFFECTS OF STAFF TRAINING ON EMPLOYEES PERFORMANCE

A CASE STUDY OF JAMII BORA CO. LTD.

**A RESEARCH PROJECT SUBMITTED IN PARTIAL FULFILLMENT OF THE
REQUIREMENTS FOR THE AWARD OF DIPLOMA IN BUSINESS MANAGEMENT,
SCHOOL OF CONTINUING AND DISTANCE EDUCATION, 2012.**

BY

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L123/14495/2010.

DAPARTMENT OF EXTRA MURAL STUDIES

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DECLARATION

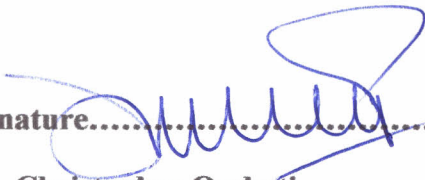
I declare that this is my original work and has not been submitted for any academic award in any institution

Signature.....

Date.....20/05/2012

Nyateng Robert Omondi.

This work has been submitted for examination with my approval as a university supervisor

Signature.....

Date.....20/5/2012

Mr. Christopher Ombati.

ABSTRACT

This research proposal tries to explore and assess the main effects of staff training on employees' performance at Jamii Bora Co. Ltd. This is important both to the researcher and the organization as it enables the researcher to be equipped with research skills and the organization can benefit from the data collected from the study.

While conducting the study, the researcher deployed questionnaires as the main data collection method. This was necessary because it was an easier method of collecting data and there was high probability that the results are certain and reliable to be used for other purposes.

The study in terms of the data collected showed that employees are hindered by many shortcomings which eventually affect their performance. This can be seen clearly on the findings as presented on the tables and graph on chapter four as other factors such as technological changes, competition, and cost took the major challenge on the employee's performance

After continuous assessment, evaluation and analysis there is drawn a comprehensive conclusion about the study.