

**ESTABLISH FACTORS THAT INFLUENCE TRANSFER OF INFORMATION IN
SUPPLY CHAIN MANAGEMENT: A CASE STUDY OF SUPPLY CHAIN DEPARTMENT
OF KIJANI AGENCIES LIMITED**

ODINGO HUMPHREY OKOTH

L126/23871/2013

**A RESEARCH PROJECT SUBMITTED IN PARTIAL FULFILLMENT FOR THE
REQUIREMENT OF THE AWARD OF A DIPLOMA IN PURCHASING AND
SUPPLIES MANAGEMENT, UNIVERSITY OF NAIROBI**

JUNE, 2014

DECLARATION

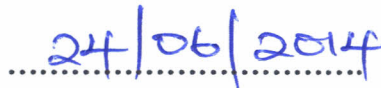
I Odingo Humphrey Okoth do hereby declare that am presenting this research project as my original work for the partial fulfillment of my course towards the attainment of a Diploma in Purchasing and Supplies Management and I further state that this work has never been submitted by anyone anywhere else.

ODINGO HUMPHREY OKOTH

L126/23871/2013



(Sign)



(Date)

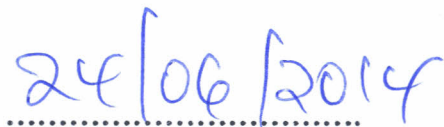
This research project has been submitted for examination with my approval as the project supervisor.

SUPERVISOR

DR. DISMUS M. BULINDA



(Sign)



(Date)

ABSTRACT

The structure of this paper is analyzing the main concepts and challenges of supply chain management. Special attention is paid to the importance of information sharing and measurement of supply chain successfulness. To establish the effects of SCM on customer and other stakeholders value addition and assess the effects of information sharing on the success of SCM in an organization and to identify the role of Business Process Modeling in SCM. The data collected was classified, coded and analyzed using qualitative and quantitative methods for easy classification in order to facilitate tabulation after which presentation of the same will be in tables, pie charts and graphs. Since businesses like Kijani Agencies Limited operate in an environment that constantly keeps on changing which calls for change in the modes of communication that facilitate information transfer to its customers and other stakeholders.