UNIVERSITY OF NAIROBI

IMPROVING TEAMWORK TO ENHANCE ORGANISATIONAL PERFORMANCE

BY

EDWIN NGUGI WANJIKU

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THIS IS A RESEARCH PROJECT SUBMITTED IN PARTIAL FULFILMENT FOR THE AWARD OF DIPLOMA IN HUMAN RESOURCES, SCHOOL OF CONTINUING AND DISTANCE EDUCATION.

JUNE 2012
DECLARATION

I declare that this is my original work and has never been submitted for any academic award in any institution.

NAME: Edwin Ngugi Wanjiku
SIGNATURE: 
DATE: 12/6/2012

REGISTRATION NUMBER: L125/14745/2010

This research has been submitted for examination with my approval as University supervisor:

LECTURER: David Njuguna Bernard
SIGNATURE: 
DATE: 31/7/2012
ABSTRACT

As more organisations personnel's consider themselves to be "professional," the issue of teamwork is very vital hence cannot be avoided. This study seeks to review how teams and teamwork may improve organisational performance. It examines how teams are formed and how effective they are to the organisation at large.

The methodology used in this research is both review of primary and secondary data. The primary research was conducted using questionnaires which were administered through random sampling to a population of 20 respondents with a return rate of 60%. The findings of the study indicated that teamwork at Unilever is high.

The research report indicates the need and urgency of creating teams and teamwork at workplaces and organisations.